

## **GlobalACE customer reference: Exempla Healthcare**

Exempla Healthcare was formed in 1998 bringing together Saint Joseph Hospital, Lutheran Medical Center and the Exempla Physician Network in a commitment to provide responsive health care to their communities. Exempla Good Samaritan Medical Center provides comprehensive medical services in a uniquely designed healing environment. Exempla Saint Joseph Hospital performs more open-heart surgeries and delivers more babies than any other hospital in Denver. Exempla Lutheran Medical Center has one of the busiest emergency departments in the Denver area.

“Communication in health care environments affects everything from sharing information among caregivers to improving patient care. GlobalACE has allowed us to reduce our overhead paging yet still communicate immediately with over 1,000 employees.

“We have found GlobalACE to be more reliable than other systems.”

While we were upgrading our current Cisco Unified Communication system, we also wanted to implement a new program to send text alerts with customized messages to the phones. We were using another application for text alerting at the time, but decided to go with GlobalACE. We have found GlobalACE to be more reliable than other systems because it can integrate directly into Cisco Unified Call Manager via CUAE (Cisco Unified Application Environment.) It is easy to manage and integrate, and it can easily adapt to our changing and growing needs.

With GlobalACE, we can send customized and pre-configured audio and visual messages to approximately 1,000 devices with no limit to scalability. In fact, we will be adding another 500 licenses, spanning multiple locations, and adding new GlobalACE applications with our next deployment.”

-Kevin Maynard, Telecommunications Manager - Exempla Healthcare

### **GlobalACE Contact**

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