



Customized Asset Management

ONEportal from GTRI

Managing computer network inventory and accurately tracking maintenance contracts are complicated tasks that confront large companies and federal agencies. To address customer needs in this arena, Global Technology Resources, Inc. (GTRI) developed ONEportal, a tool that enables an organization to manage data on all the devices and contracts in its network — at one online site.

CONTRACT MANAGEMENT

ONEportal processes all changes to your network — moves, adds, changes, deletes and RMAs — as they occur, which keeps contract management data accurate and up-to-date. All change requests are performed online, and ONEportal automatically generates a report as an audit trail.

You can access your inventory on demand by device, contract, or your selection criteria, as well as run online reports and download data. At contract renewal time, you select the data that you need — quickly and easily — to the level of detail you prefer.

Tracking devices by contract is also crucial. ONEportal allows you to keep tabs on each device by manufacturer. In addition, you can include customized information on a device, such as department, agency or geographic location.

LIFECYCLE MANAGEMENT

After you sign up for ONEportal, GTRI conducts an electronic inventory assessment that automatically discovers each device on your network by serial number. As soon as GTRI assesses the data and activates your site, you can begin tracking assets by device type, end-of-support date, date range, or data you select. This enables you to be proactive in managing replacement cycles and staying on top of aging inventory and upcoming technical requirements.

ONEportal Benefits:

- Extensive contract management in one, easy-to-use online tool
- Includes all moves, adds, changes, deletion and RMAs to network infrastructure
- Simplifies inventory true-up at contract renewal time (because device changes are processed as they occur instead of annually)
- Ensures serial numbers are in compliance with manufacturer records, which entitles direct contact to TAC engineers
- Multiple contracts can be pro-rated to expire on same date, which permits more accurate budgeting for renewals
- Coordinates co-termination of UCSS licenses with appropriate support contracts
- Offers lifecycle management tools to assist in technology refreshes and budgeting for future infrastructure investments
- Enables customized lifecycle reporting for unique requirements, such as mandatory replacement cycles
- Ability to categorize a device by organization, project, contract, or other indicators.
- Identifies equipment not covered by service contract
- Offered free-of-charge to GTRI SMARTnet customers



About Global Technology Resources, Inc.

Relentless Commitment

GTRI is a Consulting Solutions Integrator with a broad range of information technology expertise serving enterprise, federal and state government, healthcare, educational, and other markets nationwide. Our core practice areas of expertise include Physical Infrastructure, Integrated Solutions, and Network Monitoring & Management.

OUR MISSION

At GTRI, we help our clients surpass their strategic business initiatives by delivering best-in-class technical solutions. We listen carefully to each client's unique requirements, provide a consultative approach to develop the right solution to meet objectives, and deliver results based on a proven methodology.

WHY CHOOSE GTRI

You are making significant investments to plan and adopt new technology solutions that **MUST** be aligned with your business strategy, and it only follows that your partners should drive real value into your organization through successful execution of critical initiatives such as productivity gains, cost reductions, customer satisfaction, and employee retention. At GTRI, we do not view your projects as information technology changes, but as business improvement outcomes.

OUR APPROACH

Our operational excellence brings tangible, incremental value to our clients through personnel, processes, and systems, as a true "trusted advisor." We apply Strategic Delivery Framework, our proven consulting framework, to align client vision with our expertise to mitigate risk and strategically solve our clients' business objectives.

OUR EMPLOYEES

We have a relentless commitment to business integrity and strong ethical practices, complete customer satisfaction, and employee recognition and growth. The well being of our employees is essential and we all hold true to our corporate core values.

GTRI COMMUNITY SERVICE

GTRI and its employees support a variety of non-profit and other charitable organizations as part of our commitment to support our communities and raise social awareness within our business network.

For more information about GTRI's Relentless Commitment, please visit www.gtri.com/rc



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What we do

Physical Infrastructure

Through efficient project execution, our experts create wireless and structured cabling solutions that become the reliable foundation on which critical business applications depend. Beyond creating simple connectivity between the network and end-user, our practice follows time-proven design and deployment processes with the goal of exceeding our clients' business and technical expectations. Committed to your success, our clients benefit from our close collaboration with other GTRI technical business units and our extensive depth of experience.

Integrated Solutions

GTRI's Integrated Solutions consulting practice adds value beyond connectivity by combining our multi-disciplinary expertise to deliver business applications encompassing advanced network engineering, network security, collaborative solutions, and virtualization. The team leverages its business and specialized technical expertise and employs a collaborative, structured, repeatable approach to deliver best-of-breed technology solutions. Our industry expert consultants listen and work closely with our clients to deliver solutions that effectively address business objectives. By combining multiple practices under one business unit, our experts can collaborate across each layer and determine the best solution.

Network Monitoring and Management

GTRI's Network Monitoring and Management teams offer enterprise systems management utilizing high-end products for end-to-end views of your IT infrastructure. These teams include Enterprise Service Management and GlobalSure™ Managed Services. Our integrated approach to resource allocation, monitoring and provisioning, and proactive problem prevention, coupled with remediation by certified engineers, mitigates risk and allows for true optimization of the infrastructure. Collaboration with our other professional services practices ensures that attention is given to the complete IT lifecycle, from architecture, to deployment, and finally to the management, health and welfare of your critical technology investments.

